

## Al Shorouq for Reinsurance Broker Co. Ltd, IRAQ

'Providing Innovative Risk Management and Insurance Solutions to meet clients needs'

Al Shorouq for Reinsurance Broker Co. Ltd and is registered and regulated by the Iraqi Insurance Diwan

A network member of WillisTowersWatson

## 'World Class Know How, providing local solutions for international operations'

As a Willis Towers Watson group representative partner we are one of the world's leading risk consulting & Insurance broker, s we have an extensive Geographic reach with an extensive office network, combined with a specific understanding of Global markets.

Our network extends from Northern Europe and America, Africa and Middle East and to over 125 countries thanks to the global network presence.

Our access to specialist teams and over 40,000 total employees worldwide can meet all of our clients' needs concerning Risk Management, Insurance and Human Capital Effectiveness. With Billions of dollars of premiums under management we are constantly able to find the most competitive and innovative solution for our clients.

For Al Shorouq, being close to our clients is at the heart of our philosophy to provide solutions and service that work for you as our client.

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## From Risk Management to Innovative customer solutions : 'The Global approach to Customer relations'

### We are :

- Part of a group considered one f the largest Global risk consultants & Insurance brokers,
- Effective in negotiating for our clients to provide the most suitable, cost-effective solutions.

However, we believe that most of our clients choose us for our ability to be a critical partner in their activities, assisting them in their future growth and development. We aim to provide clients with original and innovative solutions that help empower their entrepreneurial mindset and at the same time provide balance sheet protection through asset protection, risk transfer and protection of a companies most value assets, Human Capital.

### What do you as a company care about most?

Being able to deliver your goods or services effectively, access to effective financing and rating solutions, sustainability and more importantly profitability? Do you also consider Protection of assets and Personnel and creating a sustainable business model In whatever local environment you find yourself operating within ,form part of your corporate philosophy?

Willis Towers Watson group is a large Mutinational company and we are privileged to be their representative partner in Iraq. We can assist you In finding effective insurance and Risk Management solutions which meet or perhaps exceed your desired objectives. Through its global reach and knowledge base we can sometimes assist clients with more than just these aspects of your operations. The ability to provide multi territory services with local relationships possible in each location is a key factor in clients choosing us as partner company.

At Al Shorouq, we can provide you with a local service combined with an International level of knowledge and experience.

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### The 'Customer Service' philosophy in action

Some of our Our Functional Practices

Accident & Health Casualty Claim & Risk Control **Directors & Officers Employee Benefits** Environmental **Executive Risks** International Loss Management Loyalty Programs Market & Security Political Risk Product Recall Professional Indemnity Property **Risk Consulting** Terrorism & Political Violence Trade Risk Warranty & Indemnity Insurance Weather Risk

For our clients, our first commitment is to offer them a wide range of tailor-made products and services in order to identify the right solutions.

- **Risk Consulting:** The correct understanding and identification of risks, the requirements related to these through analysis, mapping and benchmarking. We can outline a customized insurance coverage and appropriate prevention measures for each of our clients.

- Risk Outsourcing: Effective arbitration of solutions.

The Local and International insurance and reinsurance markets offer a wide variety of services and industry participants whose strategies need to be analyzed and understood to find the most suitable solutions for your individual needs as a client.

Rescue Services: The key to our clients' business continuity.

The ongoing administration of contracts and risks is a dedicated commitment of our group. We are a global partner that brings a dynamic vision to risk management: Analysis and reporting, in-house claims handling and recovery actions, servicing, and business continuity management.

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Examples of Our Industry Practices

Aerospace **Architects & Engineers** Automotive BloodStock, Livestock & Chemical Construction & Engineering Energy Environment **Financial Services** Fine Art & Museums Food & Drink Health Care Independent Professions Marine Mining & Metals **Property Investors** Pulp & Paper Retail Facultative Reinsurance Technology, Media & Telecom Utilities Pharmaceutical

## the 'Customer Service' philosophy in action Customer service is at the heart of our approach

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#### A holistic approach to corporate risk :

Designing the most efficient corporate insurance solutions is our first commitment to our clients. We build strategic and holistic solutions, with a special focus on our client's financial and strategic concerns. We have experts in Risk Management who can team up with audit and corporate finance specialists, to ensure this success.

When any of our clients faces a significant challenge, access to a Client Solution Committee who can make appropriate recommendations.

#### Claims management during crisis' peaks:

Evaluating the damage and preventing delays in payment is our first objective whenever a claim occurs. This is even more critical in the case of a major loss which can affect the ongoing operation of a clients business. Our objective is to immediately contact our customers and arrange prompt loss evaluation, to try to avoid delays and be able to commence the claim procedure such as starting to process urgent advance payment requests to insurers to enable recovery of a clients business activities as quickly as possible.

### Contact us

We will be happy to assist you with any of your needs. Please feel free to contact us at the details provided below:

## Al Shorouq for Reinsurance broker Co. Ltd. Insurance Brokers and Risk Management Specialists

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